

ITSM26 RETURNS TO MILTON KEYNES 09-10 NOVEMBER 2026



Thank you once again for helping to make this year's [ITSM25](#) Conference and Awards our best yet.

We hope those that attended enjoyed the sessions, networking, and celebrations. Don't forget to take a look at the fantastic [closing video](#).

We'll be back in Milton Keynes on 9th-10th November next year for [ITSM26](#) – for the best price please book before the 28 February to take advantage of our Super Early bird rates, which are now live!

PSMA25 - CONGRATULATIONS TO ALL OUR WINNERS!



A big thank you to all the nominees, proposers and judges who participated in PSMA25.

With over 320 people in attendance, the winners were announced at the gala dinner during ITSM25.

It was a great opportunity to celebrate with the leading lights of our industry, from the promising newcomers to the inspirational leaders.

For more information about the winners, check out the [PSMA25](#) page and look out for our PSMA26 call for award nominations in April.

ANNOUNCING TWELVE SIGNATURE EVENTS FOR 2026



itSMF UK provides a huge range of events for members from intensive masterclasses and ITSM introductions to SM forums, simulations, member meet-ups and of course our annual Conference & Awards.

For 2026 we're delighted to announce an expanded programme of [12 signature events](#), many of them in-person at exclusive venues around the UK, to help members schedule time around their preferred topics.

Some of these expand on our strong relationships with organisations such as PeopleCert, XLA Institute and Scopism; others explore important areas such as wellbeing in the workplace and AI in ITSM.

To make things even better, 11 of these events (ITSM26 being the exception) will be FREE for members to attend.



