

ITIL CASE STUDY DAY – LESS THAN 3 WEEKS TO GO!



Is your organisation on the road to success with ITIL or struggling to get out of second gear? Is the lane ahead fraught with incidents and problems?

Why not join us at the British Motor Museum on 17 September for some ITIL case studies presented by experienced practitioners at full throttle?

Free for itSMF UK Members to attend, strap yourself in and enjoy our service management improvement journey with **Bupa, The Salvation Army, Vodafone and PeopleCert.**

Further details and event registration can be found [here](#).

ITSM25 – SUMMER SIZZLER DISCOUNT ENDS 30 SEPTEMBER



This year's conference line-up is probably our best ever. Our packed agenda includes speakers from organisations including Forrester, ITV, Vodafone, University of Birmingham, STEMCELL Technologies, IPO, Allianz, Livestock Information, Wm Morrison, Irwin Mitchell, Primark, Kings College London, IKEA, Softcat, Direct Line, Nationwide Building Society, Ministry of Defence, Square Enix, Pearson - and many more.

That's just one reason to book your place today and take advantage of a **£140 discount** on a full two-day pass as part of our **Summer Sizzler** promotion! To discover nine others, check out [Ten reasons to attend ITSM25](#).

2025 ITSMF UK CHALLENGE CUP - ENTER YOUR TEAM BY THE 15 SEPTEMBER!



Following on from the 2024 Challenge Cup competition, where **'Team GLEIF'** were crowned champions, the itSMF UK Challenge Cup is back for 2025!

Facilitated by our partner SXP, teams of up to 4 colleagues will compete against other organisations by playing their new simulation – the winning team will be the one that achieves the highest score!

The competition will culminate with a presentation to the winning team at the **PSMA25** awards dinner in November – along with a prize of £1,000 for their selected charity.

Open to all member organisations and **FREE** to take part, submit your [team entry](#) today.



