

ITSM25 OPENING KEYNOTES & AWARDS SPECIAL GUEST



With the Call for Speakers for ITSM25 well underway, we're all set for another exceptional line-up of presenters from across the service management profession.

To whet your appetite, we're delighted to announce details of our keynote speakers and PSMA25 awards special guest.

Full details of the announcement can be found [here](#).

For the latest conference information please click [here](#).

SERVICE DESIGN COMMUNITY LAUNCH EVENT



Join us on the 02 April (12:00-13:00) as we unveil our goals for each workstream, highlight the exciting events lined up for 2025 featuring inspiring speakers, and share how you can be part of this dynamic community!

Our new Service Design Community provides a platform for the exchange of best practices and collaborative problem-solving while fostering innovation and networking, and keeping members informed about the latest industry trends.

FREE to attend, [registration](#) is now open!

DIGITAL TRANSFORMATION AT THE CHURCHILL WAR ROOMS



Just 3 months into 2025 and we've already delivered over 25 events for itSMF UK members!

On the 27 March, Jaro Tomik facilitated the first of two Digital Transformation Business Simulation events we have planned for 2025 – this time at the atmospheric Churchill War Rooms in London.

We were delighted with another great turnout for the fourth in our line-up of '[Signature Events](#)' for 2025 – the feedback has been amazing.

If you missed out, registration is now [open](#) for the second simulation event in this series on 17 July in Newcastle – FREE for members to attend.



