ITSM25 EARLY BIRD PRICING

Our Super Early Bird promotion has now ended, but our Early Bird promotion is now in place until 30 June 2025 - check out the **event page** for ticket options and pricing.

Delegates can look forward to:

- Four tracks of first-class content from leading advocates of service management
- Flexible agenda format: jump between tracks as you wish
- Sunday networking reception
- Face-to-face networking and interaction
- Our PSMA25 annual awards gala dinner.

OUR FULL MENTORSHIP PROGRAMME IS NOW LIVE!

Following the completion of a successful pilot, itSMF UK's mentorship programme is now LIVE!

The scheme, which is available to members for FREE, encourages and supports mentees to identify their key goals and objectives, and align them with standard industry roles. We then aim to match the mentee with a mentor who has the appropriate skills, knowledge and experience to aid and drive their personal development.

Interested? Please take a moment to review the FAQs and list of mentors **here** – and then submit your application!

2025 SIGNATURE EVENTS UPDATE

As we turn our attention to the **Women in ITSM** event coming up on the 06 March, followed by the **Digital Transformation Simulation** 27 March, the 2025 Signature Event line up is receiving great feedback from members!

We're busy finalising full agenda details but **registration** is now open for all remaining events (except the Challenge Cup competition – details to follow soon).

Remember, aside from ITSM25, all signature events are FREE for members to attend – we hope you can join us!

UPCOMING MEMBER MEET-UPS

We're delighted to announce four upcoming member meet-ups:

- 13 March - Online Lunch & Learn: Framework Face-Off: ITIL, COBIT, and ISO Walk into a Bar…
- 19 March – Online Lunch & Learn: Service Management & Organisational Culture
- 25 March, Glasgow – MIM and more
- 26 March – Online Lunch & Learn: he Good, The Bad, and the Auditable

FREE for itSMF UK members, these events provide a great opportunity to network and learn from other service management professionals and discuss burning issues in a relaxed environment.

UPCOMING WEBINARS

Please find below details of three upcoming webinars available free of charge to itSMF UK members only:

21 March - Connecting Risk & Compliance with ITSM
02 May - Exploring current ITSM trends
02 July - IT Service Design: Journey towards efficient IT Services

Join them on the day and engage through the Q&A - or catch up on demand via the Event Recordings page.

DIGITAL TRANSFORMATION BUSINESS SIMULATION

📅 27 MARCH
🕐 09:00 - 15:30

FREE for itSMF UK Members

BOOK NOW

itSMF UK
www.itsmf.co.uk

Churchill War Rooms, London

Join us 27 March at **Churchill War Rooms**, London to experience rapid change in a safe, simulated environment, whilst deploying technologies, improving processes and achieving success.

Participants are assigned roles across the disciplines: Business, Development, QA, Operations, Service Desk etc. They're thrown into a simulated environment that challenges them to develop and launch new products against a backdrop of constantly changing internal and external forces. After each round there is a review period packed with dramatic "aha!" moments for everyone – and the insights come from the participants themselves.