

### PSMA24 AWARD FINALISTS ANNOUNCED



We're delighted to announce the names of the finalists for this year's ITSM Team, Service Innovation, Young ITSM Professional, and Ashley Hanna Contributor of the Year awards.

Drawn from the numerous nominations submitted earlier this year, our judges have short-listed the teams and individuals who demonstrated the highest level of achievement and commitment.

The winner in each category will be announced at our gala awards dinner on the first evening of ITSM24 (11th November in Reading).

Check out the names and take a look at the finalists' videos.

[Further information...](#)

### ITSM24: JUST 5 WEEKS TO GO...



There are just 5 weeks left until #ITSM24, Europe's leading service management conference. Have you booked your place yet?

With over 50 presentations and the prestigious Professional Service Management Awards, this is your chance to dive into a wealth of knowledge, engage in dynamic discussions, and expand your professional network.

Don't miss out! Discover all the details and explore the full conference agenda [here](#).

*Please note that the PSMA24 awards dinner is now sold out – please contact the office if you'd like to be added to the waiting list.*

### VOTE FOR THE CONTENT OF THE YEAR



Once again this year we are inviting itSMF UK members to vote for their favourite blogs from the 13 titles posted mostly recently on our website.

You'll find the [voting form here](#) and you can read the articles [here](#). The winner will be announced at the awards dinner on 11<sup>th</sup> November.

We're always on the lookout for interesting content – case studies, new ideas or personal views on any service management topic. If you have a blog you'd like to share, [just let us know](#).



### TWO OPPORTUNITIES TO LUNCH AND LEARN



Our 'lunch and learn' sessions are the perfect way to enjoy some educational content online while tucking into a sandwich. This month we're offering two excellent sessions for members to enjoy:

- **[SM Tooling, 9<sup>th</sup> October](#)**. Mark Temple offers some hints and tips on going to market for a service management solution that you intend to use outside of traditional ITSM boundaries.
- **[Asset Management, 22<sup>nd</sup> October](#)**. Pallab Dasgupta and Hakim Mohamed discuss how constant baselining and use of established standards and policies can lead to an increasingly mature asset management function.

### MILITARY VALUES PAPER PUBLISHED



For those making (or considering) the move from a military career to a service management role in civvy street, a new paper from our Armed Forces Community of Practice (CoP) will make interesting reading.

Based on research by CoP chair and itSMF UK board member Cristan Massey, in consultation with CoP members, the paper draws on the similarities and differences in approach between civilian and military practices.

Download the paper in PDF format [here](#).

### WOMEN IN ITSM COMMUNITY OF PRACTICE LAUNCH



The first meeting of our Women in IT CoP in September was a great success, with a large audience joining guest speaker Anna Lempriere to hear about imposter syndrome and the best ways to beat it in the workplace.

Look out for further events from the Community in the new Year.

You can find the session in our [recordings area](#) or join the Women in ITSM CoP [here](#).