

### ITSM24: TEN REASONS TO ATTEND



ITSM24, our annual Conference & Awards, returns to Reading on 11-12th November 2024! With more than 50 presentations from across the industry plus the Professional Service Management Awards, ITSM24 offers a plethora of great content, discussions and networking opportunities.

For the full Conference experience we recommend the two-day pass but, if time is very limited, a one-day pass is also available. Our Sunday night networking reception is included in a two-day or Monday pass and you can also purchase a ticket to the awards gala dinner on the Monday evening.

To view the conference agenda and our '10 Reasons to Attend' just click [here](#).

### ANNOUNCING THE 2024 CHALLENGE CUP



Following on from the amazing success of our first Challenge Cup competition last year, we are delighted to announce that the itSMF UK Challenge Cup is back for 2024.

Facilitated by our delivery partner SXP, teams of up to four colleagues will compete against other organisations by playing the RUN-IT simulation – and the winning team will be the one that achieves the highest score.

Open to all member organisations and FREE to take part, submit your team entry [today](#)!

### NEW - 'WOMEN IN ITSM' COMMUNITY OF PRACTICE



Following the positive response to our first International Women's Day event in March this year, we are delighted to announce the launch of our 'Women in ITSM' Community of Practice (CoP).

To launch this new CoP, we are thrilled to welcome Anna Lempriere, The Conscious Coach, as our guest presenter for our first event – 26 September, 13.00-14.00 (online MS Teams delivery).

Further details about the CoP and this FREE member event can be found [here](#).



