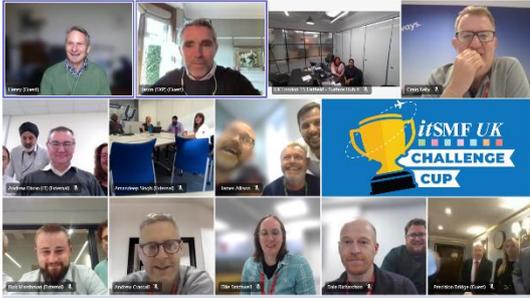


THE ITSMF UK CHALLENGE CUP COMPETITION BEGINS!



As we hit the half-way point of the inaugural itSMF UK Challenge Cup, we've been delighted with the level of engagement, enthusiasm and just a 'little bit' of competitiveness 😊

15 of the 30 teams have now completed the SXP RUN IT Business Simulation and it's super close at the top of the leaderboard!

The winning team will be presented with their Award, and £1,000 for their chosen charity, at ITSM23 next month. Good luck to the remaining participants and may the best team win!

JUST 6 WEEKS TO GO UNTIL ITSM23



[Book your ITSM23 ticket today](#) to make sure you don't miss out on 52 presentations from across the industry plus the Professional Service Management Awards.

Take a look at the [Conference Preview Guide](#) with details of all our speakers and presentations. Then create your personal agenda from our four tracks of great content.

Remember though - all conference sessions will be recorded for delegates, so if you just can't decide which one to attend, there's always a chance to catch up later.

PSMA23 FINALISTS ANNOUNCED!



We're delighted to announce the names of the finalists for this year's ITSM Team of the Year, Service Innovation, Young ITSM Professional, Ashley Hanna Contributor and Thought Leadership awards.

Companies in this year's short-list include Barclays, Vodafone, The Body Shop, BT, Mason Advisory, MoJ, Retail Assist, Nestle, Housing21 and Direct Line. We'll also be adding their finalist videos over the next week so keep an eye on our [awards page](#).

The winner in each category will be announced at our gala awards dinner on the first evening of ITSM23. If you'd like to be part of the judging process, why not vote for the [Blog of the Year](#)?



FINANCIAL SERVICES SECTOR SPOTLIGHT



Scheduled for 24th October, 10.00-13.00, we're pleased to announce the next Sector Spotlight event: [Next steps in ITSM for the Financial Services industry](#).

Few industry sectors have felt the impact of a changing business world as much as financial services. In this Sector Spotlight, we focus on some of the key issues and challenges confronting our banks and building societies as they fine-tune their ITIL 4 services in an agile, cloud-based world.

Free to attend, this online event will be delivered using Zoom.

UPCOMING WEBINAR EVENTS



Please find below details of FIVE upcoming webinars available free of charge to itSMF UK members only:

- [Emerging Digital Trust Beyond Cybersecurity and Privacy](#)
- [Leverage your way to greater VALUE!](#)
- [Co-creating value in organisations](#)

Join them on the day and engage through the Q&A - or catch up on demand via the [Event Recordings](#) page in the Member Area.

2024 EVENTS NOW BEING ADDED TO SCHEDULE



A lot of work goes into our event schedule each year – all with the objective of sharing best practice and creating opportunities for networking with other members and thought leaders.

Planning for 2024 is well and truly underway and we're now starting to add events to the [website](#). As always, if there is a particular topic you would like us to cover please do let us know and we'll do our best to accommodate.

Many of these events wouldn't be possible without the amazing support of our volunteer group chairs and event facilitators - a big thank you to them all!

www.itsmf.co.uk

If you have any queries about the content above, please contact us on 0118 918 6500 or membership@itsmf.co.uk



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