

ITSM23: SUMMER SIZZLER PROMOTION



BOOK NOW FOR
**SUMMER SIZZLER
PRICING**

Book your place before the end of September at our Summer Sizzler discount rate and save up to £100!

With more than 50 presentations from across the industry plus the Professional Service Management Awards, [ITSM23](#) offers a plethora of great content, discussions and networking.

For the full Conference experience we recommend the two-day conference pass but a one-day pass is also available for either Monday or Tuesday. Our Sunday night networking reception is included in a two-day or Monday pass and you can also purchase a ticket to the awards gala dinner on the Monday evening.

ANNOUNCING THE ITSMF UK CHALLENGE CUP – ENTER YOUR TEAM TODAY!



The itSMF UK Challenge Cup is open to all member organisations and is FREE to enter [here](#).

Facilitated by our delivery partner [SXP](#), teams of four colleagues will compete by playing the RUN-IT simulation in one of the 3 heats, and the winning team will be the one that achieves the highest score based on the combined leaderboard.

The competition will culminate with a presentation to the winning team at the PSMA23 awards dinner in November – along with a prize of £1,000 for their selected charity!

UPCOMING WEBINAR EVENTS



Find below details of two webinars available free of charge to itSMF UK members only:

- [Four keys for driving better business value and results with your Service Desk](#)
- [Sustainable Service Management for sustainable business](#)

Each event provides real-world guidance and practical advice. Join them on the day and engage through the Q&A - or catch up on demand via the [Event Recordings](#) page in the Member Area. Watch this space of more events being announced soon!



SECTOR SPOTLIGHT: DIGITAL SERVICES IN CENTRAL GOVERNMENT – AGILE, RE-USABLE, MANAGEABLE



This sector spotlight – the latest in our range of virtual events focusing on different industry sectors – offers three different perspectives from government departments looking to streamline their current IT service management assets, re-using service components in an agile environment, and putting the right governance in place to manage the next stages.

This online event, scheduled 12th September @ 10.00-13.00, is delivered via Zoom and is free to both members and non-members. More information and registration can be found [here](#).

LINK THE LOGO AND WIN A PLACE AT ITSM23!

Download Your **Member Signature Logo** Today!

itsmf UK
MEMBER www.itsmf.co.uk

As a member forum, one of our most effective ways to 'spread the word' is via our members' own contacts. So why not help us?

If you [download](#) and link the logo to our membership page and tell us [here](#) that you've done it, as a thank you we'll enter your name into our draw for a free two-day pass to ITSM23 for you or a colleague.

NEW ONLINE SUSTAINABILITY MASTERCLASS



This masterclass covers key elements of sustainability, as can be applied to service management. This includes a balanced view across all dimensions – people, tools, data, costs, environment – i.e. the value.

This would include predictable, consistent and flexible elements and ways of working. Demonstrating success, value and continuous improvement, with flexibility and the ability to change through evolution...

Open to members only and priced at just £295 + VAT, [join](#) us for this online event 26 September.

www.itsmf.co.uk

If you have any queries about the content above, please contact us on 0118 918 6500 or membership@itsmf.co.uk

Registered address: Service Management Association Ltd (trading style ITSMF UK), Ground Floor South, Burford House, Leppington, Bracknell, Berkshire, RG12 7WW, UK. Company Registration Number: 2661244, England & Wales.

ITSMF UK is an independent, not-for-profit membership body dedicated to the development and promotion of best practice in IT Service Management.