

PSMA23 AWARDS: CALL FOR NOMINATIONS CLOSES SOON!



PSMA23 offers a great opportunity to highlight the achievements of IT service management individuals and teams, whose skills, commitment and imagination have marked them out for special recognition.

Nominations are now open for this year's ITSM Team of the Year, Service Innovation, Young ITSM Professional, Ashley Hanna Contributor of the Year, and Thought Leadership awards.

Please take a look at the information for each category [here](#) and make your nomination before the 15 June deadline! Entry is FREE OF CHARGE so you have nothing to lose.

ITSM23 CONFERENCE PREVIEW GUIDE NOW AVAILABLE



ITSM23, our annual Conference and Awards, returns to Reading on 13-14 November 2023.

Check out our new [Conference Preview Guide](#), providing detailed information about all our speaker sessions. Simply find the session number on the agenda and look up the corresponding synopsis.

We know you won't be able to attend every session in person, so we're recording them all. Choose your favourite presentations on the day and then catch up with the rest at your leisure.

FIVE UPCOMING WEBINAR EVENTS FOR ITSMF UK MEMBERS



We recently announced details of five webinars - free of charge to itSMF UK members:

- [Crafting a Value Vision: where do you think you're going?](#)
- [From SLA to XLA and back: an ITIL journey](#)
- [Managing Costs in the Cloud](#)
- [Four keys for driving better business value and results with your Service Desk](#)
- [Sustainable Service Management for sustainable business](#)

Each event provides real-world guidance and practical advice. Join them on the day and engage through the Q&A - or catch up on demand via the [Event Recordings](#) page in the Member Area!

UPCOMING MEMBER MEET-UPS



Also available free of charge to itSMF UK members, our member meet-ups provide informal learning opportunities through guest presentations and networking with service management professionals in your locality, where you can discuss issues of mutual interest with other members.

The next two available events are as follows:

[How to get the most out of your IT Consultants – 20 June, Online](#)
[Aligning for success! – 28 June, Manchester](#)

ITIL 4 FOUNDATION REVISION GUIDE... IN PRINT



The ITIL 4 Foundation Revision Guide was written by itSMF UK members as a practical pocket guide for those preparing for the Foundation exam or as a handy reference for all those using ITIL 4 on a day-to-day basis.

Normally the book is only available in digital form, but for a short time we are able to provide a print version to distribute to members of your team. This print edition is available at £20 per copy (minimum order 10 copies). Please contact publications@itsmf.co.uk for more information.

MORE DATES FOR 'INTRODUCTION TO ITSM' PROGRAMME



While most of our member events are aimed at professionals with at least some experience of service management, we're aware that many member organisations are also looking to develop talent through apprentice and graduate schemes – as well as those reskilling.

This two-part programme covers all the core processes and practices and how they fit together, and helps to position the building blocks of ITSM in a way that is accessible to all.

Click [here](#) for further event details and dates.

www.itsmf.co.uk

If you have any queries about the content above, please contact us on 0118 918 6500 or membership@itsmf.co.uk



Registered address: Service Management Association Ltd (trading style ITSMF UK), Ground Floor South, Burford House, Leppington, Bracknell, Berkshire, RG12 7WW, UK. Company Registration Number: 2661244, England & Wales.

ITSMF UK is an independent, not-for-profit membership body dedicated to the development and promotion of best practice in IT Service Management.