

ITSM22 CONFERENCE AGENDA NOW AVAILABLE



The ITSM22 conference agenda is now live, and features industry leaders and subject matter experts from organisations as diverse as Danske Bank, the Ministry of Defence, Legal & General, Fujitsu, BT Enterprise, Vodafone, Kingfisher, cinch, the Home Office, Experian and the University of Oxford. You can view the agenda [here](#).

Our Early Bird special offer is available until the end of June so book today to secure the best price. Members, please remember to login to see your preferential pricing.

PROFESSIONAL SERVICE MANAGEMENT AWARDS (PSMA) – CALL FOR NOMINATIONS CLOSES END OF JUNE



Following the announcement at the end of April, a short reminder that the call for [nominations](#) closes at the end of June.

Our annual awards event (PSMA22) highlights the achievements of IT service management individuals and teams, whose skills, commitment and imagination have marked them out for special recognition.

Why not give some thought to the outstanding service management professionals in your organisation who deserve a place on our platform this year?

GREAT TO BE BACK IN PERSON AT SITS22!



On the 11-12 May the team spent a great couple of days meeting members, partners and friends of itSMF UK at SITS22.

It was so nice being able to meet in person again after the restrictions of the last couple of years. Many great conversations with prospective members as well, some of whom are considering coming back to itSMF UK thanks to the new and improved portfolio of [membership benefits](#).

Thank you to everyone who dropped by the stand to say 'hello'.

Roll on ITSM22 in November!



MATURITY ASSESSMENT PILOT UPDATE



We launched our NEW [Maturity Assessment](#) service in February and asked member organisations to get in touch if they were interested in participating in an initial pilot phase.

The response has been very positive and we're pleased to confirm the first assessment has kicked off at the end of May. With a number of other conversations on-going, we're confident that the assessment scheme will be a valuable aspect of our membership benefits proposition beyond this pilot phase.

If you are interested in finding out more, please follow the link above and the team will be happy to answer any questions.

LEADERSHIP COUNCIL – HAVE YOU NOMINATED YOUR REPRESENTATIVE?



The itSMF UK [Leadership Council](#) brings together senior service management professionals from our member organisations, to discuss issues of common concern and help develop strategic guidance for the service management community.

Each organisation can nominate one representative to be invited to regular Council meetings which are FREE to attend.

If you've not nominated anyone yet, please contact [Andrea Dell](#).

NEXT ONLINE MEMBER MEET-UP - 17 JUNE



Major Incident Management is a critical function for all organisations, but what should you be considering as you evaluate your Major Incident Management function in 2022?

Join us on the 17 June where Andrew Vermes (Senior Consultant at Kepner-Tregoe) and Barry Corless (Director Consulting Expert at CGI) will provide their expert opinion and analysis.

Further details and registration link can be found [here](#).

www.itsmf.co.uk

If you have any queries about the content above, please contact us on 0118 918 6500 or membership@itsmf.co.uk



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ITSMF UK is an independent, not-for-profit membership body dedicated to the development and promotion of best practice in IT Service Management.