



PROFESSIONAL SERVICE MANAGEMENT AWARDS 2022

ASHLEY HANNA CONTRIBUTOR OF THE YEAR

The Ashley Hanna Contributor of the Year Award is presented to an individual who has made a very significant contribution to the service management profession, either as an itSMF UK volunteer, as a highly dedicated team member within their own ITSM organisation, or in some other way within the community. The individual may be well known for their commitment and achievements, but equally we'd like to hear about any 'unsung heroes' who consistently go the extra mile. This award is named after a truly dedicated ITSM professional and itSMF UK volunteer – Ashley Hanna – who passed away in 2013.

Nominations should be from peers, itSMF colleagues or managers.

How do I make a nomination?

1. **By 30th June 2022**, [let us know here](#) that you are entering a PSMA2022 award nomination. Please include your contact details, organisation, award category, and a brief description of the nomination (no more than 100 words) outlining who you are nominating and why.
2. **By 31st July 2022**, please provide the full written nomination, as follows:
 - Briefly describe the individual and explain how you know them.
 - Outline why this person should be recognised in the Professional Service Management Awards, explaining what they have achieved, where and when.
 - Please share some insights into the individual's special qualities and what you think motivates them to give so much towards their service management role, to their organisation, and/or to itSMF UK and the wider community.
 - Finally, briefly explain what you think it would mean to the individual to be recognised in these awards.

You should aim for between 500 and 1500 words, submitted to awards@itsmf.co.uk in Word. You are welcome to add supporting images and/or digital content if you think it would enhance your nomination.

What happens next?

You will be notified by **15th September** if you are a finalist. The winner will be announced at the Awards Dinner at ITSME22 on 14th November.

Please let us know if you have any questions: awards@itsmf.co.uk



Eligibility, judging and use of content

Eligibility

All ITSM professionals are eligible for this award.

Judging

Judging will be undertaken by a group of impartial and unbiased industry professionals nominated by itSMF UK. All activities will be overseen by the itSMF UK office. Judges are ineligible to take part in any capacity, as nominator or nominee, in the award category they are judging.

Prize

The winner of the Ashley Hanna Contributor of the Year Award will receive:

- An inscribed trophy
- A framed Winner certificate for display
- Permission to display our Winner logo online and in email signatures until 1st January 2024.
- Recognition in all itSMF UK publications and media.

Licence to use content

By entering for these awards, the nominator confirms that the written and video content provided is available for itSMF UK to share with members and non-members via its website and online services.