

PROFESSIONAL SERVICE MANAGEMENT AWARDS (PSMA) – CALL FOR NOMINATIONS NOW OPEN!



PSMA22 - our annual awards scheme - offers a great opportunity to highlight the achievements of IT service management individuals and teams, whose skills, commitment and imagination have marked them out for special recognition.

[Nominations are now open](#); why not give some thought to the outstanding service management professionals in your organisation who deserve a place on our platform this year.

ITSM22 CALL FOR SPEAKERS NOW CLOSED



We're delighted with the huge response to our Call for Speakers for ITSM22, which takes place on 14-15 November in Reading.

The Call is now closed, and the Conference team are making the final selection. Many thanks to everyone who submitted a synopsis; it really is appreciated and we'll be in touch as soon as the agenda is confirmed.

Please keep an eye out for the agenda announcement over the next couple of weeks – it's looking really good, and we can't wait to be face to face once again! [View ITSM22 Page](#).

PROFESSIONAL SKILLS MANAGEMENT FRAMEWORK - PLATFORM DEMONSTRATION



In our recent webinar we demonstrated the new and improved [PSMF](#) platform that opens up a wealth of personal development opportunities to itSMF UK members – for FREE!

If you missed it, you can now catch up on the recording [here](#).

During the session we explain how the self-assessment works, why the platform is based on SFIA 8, what to do after the assessment has been completed, and how to use the tool to set up a profile and action plan with personal career goals and easy-to-use role profile mapping.

COMMUNITIES OF PRACTICE JOINT EVENT - ITSM MATURITY ASSESSMENTS

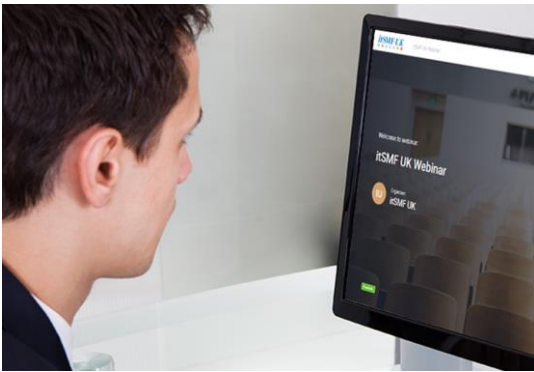


We had an excellent turnout for our recent Community of Practice event which focused on everything you've always wanted to know about process maturity assessments and IT Service Management, but were afraid to ask. If you missed it, you can view the event recording [here](#).

If you'd like to join other like-minded professionals to challenge and discuss service management principles, practices, toolsets and frameworks - the Community of Practice events are for you!

FREE for members to attend, view upcoming events and topics [here](#).

WEBINARS – SOMETHING FOR EVERYONE



We're delighted to say that our next two webinar events have been scheduled in direct response to member requests. More webinars will be added shortly – but please do get in touch with the team if you've a particular topic you'd like us to cover.

On the 10 May we're delighted to have Andrew Vermes of Kepner Tregoe discussing "[Work Life Balance in Major Incidents](#)".

After this, we have Doug Tedder joining us on the 12 July to provide an update on his long running topic of "[The CAB is Dead. Long Live the CAB](#)."

ITSM2021 CONFERENCE SESSION RECORDINGS ADDED TO ON-DEMAND LIBRARY



Having increased our range of online events over the last 24 months, we now have over 140 hours of recorded content available for members to access on-demand for FREE.

Our webinar and SM Forum events have contributed 70 hours of content alone, and now we've also added the full set of 2021 conference presentations to the member area – in addition to the 2020 conference content already available.

Visit the [event recordings](#) page today for access.

www.itsmf.co.uk



If you have any queries about the content above, please contact us on 0118 918 6500 or membership@itsmf.co.uk

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