# ITSMF UK MONTHLY ROUND-UP: MARCH 2022

#### **ITSM22 CALL FOR SPEAKERS CLOSING SOON**

There are just two weeks left to submit a session for our annual conference, which takes place at the Madejski Stadium in Reading in November. If you have an interesting story to tell, why not put forward an outline for consideration? Speakers get to attend Conference for free and we have 'buddies' on hand to help those who are new to the platform. It's a great way to gain experience as a speaker and to share your experience and knowledge with other attendees. More.

#### **NEW MEMBERSHIP BENEFITS' VIDEO**

There's so much going on at itSMF UK that we've recently revised our <u>member benefits video</u>. We would really encourage members new and old to take a look, as the video offers an excellent overview of the events and services available through our website. And it takes just two minutes to watch!

#### **PSMF: TIME TO COMPLETE YOUR SKILLS ASSESSMENT?**

We are proud to announce that our Professional Skills Management Framework (PSMF) has undergone some significant changes. Now based on the popular SFIA 8 framework, it opens up a wealth of personal development opportunities to itSMF UK members. Why not encourage your team members to complete the self-assessment, start working on a personal action plan, and join the dedicated webinar on 23 March? More information here.



#### **HOW DOES YOUR ORGANISATIONAL MATURITY COMPARE?**

Members often ask us about benchmarking to determine how their ITSM maturity compares with that of similar organisations. Axelos recently launched their ITIL Maturity Model platform; and itSMF UK are pleased to be able to offer an assessment service to members based on this Model. By providing this service we'll be able to help our member organisations understand clearly where they need to focus in improving their overall level of maturity. More here.

### **MEMBER MEET-UPS AND COMMUNITIES OF PRACTICE**



A big thank you to all those who attended our excellent member meet-up on CI at the top of the BT Tower – what an exciting day that was! Look out for more face-to-face and virtual meet-ups in the months ahead. Or you can join one of our Communities of Practice and explore new ideas with like-minded professionals. <u>Upcoming meet-ups and CoP meetings.</u>

## WEBINARS – SOMETHING FOR EVERYONE

Whether you're interested in the ITIL 4 Extension Modules, adoption of digital tools, or work life balance in major incidents, there's something in our webinar programme for you. All webinars are free to members and last just one hour – view the current list.

## **BLOGS AND RECORDINGS**

Don't miss the latest contributions to the <u>itSMF UK blog</u>. All articles are written by members for members, and if you see a gap that you'd like to fill, we are always happy to add new content. And remember that most of our events are recorded for members and shared in the member area within 24 hours – in all over 100 hours of viewing. <u>Take a look.</u>

